

## Resources for Seniors

### Area Agency on Aging of Pasco Pinellas COVID-19 Updates:

<http://agingcarefl.org/covid-19-updates-and-information/>

Beginning Monday, March 23rd, AAAPP offices will be closed to the public and staff will begin working remotely. **All critical services will continue to be available by phone.**

- **Our Helpline and Intake/Screening/Medicaid teams remain open** during normal business hours. You can reach us at 1-800-963-5337 or 727-217-8111 for out of area callers.
- Our **nutrition providers** remain available. Home meal delivery is being completed with six feet of distance to protect the elder receiving the meal and congregate dining has transitioned into drive-through dining services. **Drive through meal options are readily available for any older adult 60+.** To sign up, call Neighborly (Pinellas residents) at 727-573-9444 or Pasco Senior Services (Pasco residents) at 727-834-3340.
- Our **SHINE (Serving Health Insurance Needs of Elders)** and **Senior Victim Advocacy/Elder Abuse teams** are available for support and assistance via telephone only. You can reach both programs via the Helpline number above.
- Our **case management teams** are continuing to coordinate & provide services wherever possible to individuals, but have put in place extra precautions to avoid the spread of the disease.
- **Adult day care, senior center programming, and other community sites** are largely suspended. Check with the direct provider or municipality for updates on site closures.

### Community Operations and Updates

- **Department of Children and Families** storefronts, **Social Security** offices, and many **municipal offices** are closed or suspended at this time. Many are still offering information and support via telephone – check with the specific provider for details.
- **Local grocery stores have adjusted their hours** so seniors may shop for the first hour prior to the general public. [Full information available here.](#)
- **Duke Energy has discontinued disconnects of service for nonpayment for Pinellas & Pasco through April 13.**
- Potential transportation services for those who need it are available through [Find a Ride Florida](#). **PSTA has currently suspended all fees for riders until further notice to assist with social distancing practices.**

### Senior shopping hours:

- **Winn-Dixie and Fresco y Mas:** The stores now welcome seniors and high-risk customers from 8 to 9 a.m. Monday through Friday. Pharmacies are also open.
- **Publix:** Starting March 24, those 65 and older can shop from 7 to 8 a.m. each Tuesday and Wednesday until further notice. Pharmacies will also be open.
- **Walmart:** The stores will invite customers 60 and older from 6 to 7 a.m. Tuesdays beginning March 24 through April 28. Pharmacies and vision centers will also be open.
- **Target:** reserving the first hour of shopping each Wednesday to support vulnerable guests, including the elderly and those with underlying health concerns.
- **Dollar General:** dedicating their first hour of operations each day to senior citizens.
- **Whole Foods:** serving customers who are 60 and older one hour before opening to the general public, under their new adjusted hours posted on the store's website.
- **Fresh Market:** inviting those most at risk in for an hour of safe shopping every weekday from 8 a.m. to 9 a.m.

### General community resources:

<https://moneytalk1010.com/2020/03/19/tampa-bay-covid-19-resources/>

### Food Banks:

<http://feedingtampabay.org/find-a-pantry/>